

IJB Transformation Programme High Level Delivery Summary Tracker (February 2018)

February 2018

Corporate Lead / Project Manager		Programme/ Project	Purpose	Work / Milestones Achieved / Comments on Status – this period to end January 2018		Work / Milestones to be achieved – next period to 30 April 2018
				RAG Progress	Progress on work and reasons for RAG Status	Comments
1	Kenny Mitchell/ Stewart Barrie	Community & Day Hospitals	Implement best practice service models in Community Hospitals to improve patient pathway and make best use of resources.	Amber	<p>Status is Amber: as first joint Project Board/Team meeting rescheduled from January 19th to February 19th Key points of review by Professor Anne Hendry to be presented at this meeting</p> <p>Highlights</p> <ul style="list-style-type: none"> Project Board membership finalised Project Team membership identified and finalised Review of the Clinical Model for Community Hospitals by Professor Hendry (first draft) delivered mid-January 2018 <ul style="list-style-type: none"> Review currently being evaluated and; Discussion paper for Project Board being prepared 	<ul style="list-style-type: none"> Develop project workstreams from Professor Anne Hendry Review (discussion paper to be presented to Project Board) Joint Project Board/Team meeting to be held in February 19th Develop PID/detailed Project Plan Service Models to be progressed/confirmed Establish criteria for appraisal options
2	Murray Leys/ Lesley Horne	Care at Home (incl. Enablement)	Targeted and appropriate Enablement within a homecare setting to deliver improved outcomes for individuals and contribute to reductions in the average hours of long-term care required. Links with Technology Enabled Care (TEC) to enhance or replace direct contact time by carers	Green	<p>Status is green as the project is on track</p> <ul style="list-style-type: none"> Proposal for a pilot enablement project was taken to EMT on 10th November EMT has requested that CO Health & Social Care Integration leads on a revised proposal utilising Health Care Support Workers (HCSWs) in localities. Discharge to assess work is progressing at Craw Wood to create a 15-bed capacity. Unit will be operational from 4th December. Outline target is that patients will only remain in the facility for a maximum of 2 weeks. Care staff will be supported by OT/Physio staff to deliver enablement activity. 	<p>Reablement</p> <ul style="list-style-type: none"> Revise pilot proposal <p>Enablement</p> <ul style="list-style-type: none"> Continue to develop the proposed Care at Home model.
3	Kenny Mitchell/ Sonia Borthwick.	Allied Health Professionals	The overall project aim is to reshape AHP services in order to support the emerging community services "Out of Hospital Care" model	Green	<ul style="list-style-type: none"> 3 month data validation started in October 2017 across some services New Data reports are being used MSK now running a 3 month data validation period to finish end of February 	<ul style="list-style-type: none"> Vacancy and remodelling across services will finish Recurring benefit realisation activity commences
4	Murray Leys/ Graeme McMurdo	Dementia	Redesign the care and support service to deliver improved outcomes for clients who suffer from dementia.	Amber	<p>Status is amber as there is a need to rescope the project – it's priorities and timescales – in the light of both the draft dementia strategy and recent capital funding bid:</p> <ul style="list-style-type: none"> Draft Scottish Borders Dementia Strategy is now out for consultation (National Dementia Strategy has been published and underpins current consultation on development of Borders Dementia Strategy) £4.8m capital is in the draft SBC Capital Programme for a 15 – 24-bed residential dementia unit (locations being explored) Report being prepared exploring options in support of residential dementia unit including a feasibility for a Scandinavian-style "dementia village", options for dementia care in localities within new extra-care housing and bolstering/enhancing dementia care within the community. 	<ul style="list-style-type: none"> Continue to engage with stakeholders on the draft Dementia Strategy Complete report on options for residential care Clarification of the direct costs of the current dementia care pathway
5	Simon Burt/ Hayliss Smith	Mental Health Redesign	Service redesign in line with Mental Health Needs Assessment Recommendations, MH Strategy and to achieve identified Financial Savings	Amber	<p>Status is amber due to delays in consultation as detailed below.</p> <ul style="list-style-type: none"> Information and Data Gathering is underway Workshops held with stakeholders, lack of ward staff and clinicians attending has meant additional sessions have had to be arranged in order to enable their input along with survey monkey surveys. Service user workshops were also planned for December to ensure those with lived experience are able to influence future service provision, unfortunately, information had not been sent by BVCV and therefore no service users attended, further sessions were then planned for January with poor uptake, now working with SBC to send out questions via citizenspace Project support identified to undertake benchmarking and desk-based research, information has been gathered from a number of other health boards. Also awaiting project support from Better Borders team 	<ul style="list-style-type: none"> Aim to produce redesign plan by end March 2018 Request for project and transition support made to Better Borders Implementation of redesign plan by end of 2019/20 financial year

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6	Murray Leys/ Michael Curran	Re-Imagining Day Services	Review of Day Services to identify and deliver a more effective and efficient service options	Amber	Status is amber as mitigating action is needed in other projects to ensure that interdependencies are not missed <ul style="list-style-type: none"> Interdependency mapping session being held on 29th January Former Ability Centre clients already pursuing alternatives in the community Part of the Ability budget (40K) will be reinvested in community connectors link workers to facilitate other centres to become community based. Job recruitment paperwork all in place awaiting approval Reimaging day service transformation proposal was discuss at IJB leadership group and agreed in principle. Revised paper to go to EMT Resource request for project officer and assessment capacity to be requested from IJB Contract discussions underway with SBCares the main provider of day services Delays in both the approval of the transformation plan and application for project resources will delay the project delivery dates. Next EMT is not until 5th March, This builds in a two month delay to the proposed delivery timescale. 	<ul style="list-style-type: none"> Proposing & Discussing an alternative model for adults & older peoples day services with key strategic managers continues Seeking approval for implementation plan and resources Managing interdependencies remains a key risk/opportunity to maximising efficiency and effectivity Recruitments process for link workers underway
7	Murray Leys/ Susan Henderson	Carers Strategy	Work co-productively, through the Health and Social Care Partnership and children and young people's services, with carer representative organisations and with carers, to implement the legislation effectively.	Green	Status is Green because project is on track <ul style="list-style-type: none"> In conjunction with the Borders Carers Centre a new draft carers support plan has been tested, with positive response from staff and carers to date. Draft eligibility criteria have been agreed by Carers Act Board. The young carers implementation group has met to plan progress to meet the legislation. Options appraisal on the pathways to provide support completed and preferred option agreed by the Carers Act Board. 	<ul style="list-style-type: none"> Test out draft eligibility criteria and consult with carers groups. Scope work required for performance reporting to Scottish Government Plan work and timescales for carers strategy Progress work on pathway Continue to roll out Carers Act awareness training
8	Tim Patterson/ Fiona Doig	Alcohol & Drug Services	To undertake work with Borders Addiction Service (BAS) and Addaction to confirm potential development of a single management structures and/or co-location to improve joint working	Amber	Status is amber as there is no agreement yet re relocation and associated capital costs A visit took place to potential co-location site of Galavale on 3.8.17. Addaction have, however, negotiated a reduction in rent which would mitigate savings.	<ul style="list-style-type: none"> Costings expected from NHS Borders Estates by 17.8.17. Depending on outcome will inform discussions with services. Awaiting meeting with Chief Officer re potential alternative site following cancellation. Awaiting confirmation of additional 2018 funding from Scottish Government.
9	Murray Leys/ Graeme Dobson (Attend Anywhere) Bill Edwards & Jackie Stephen (IT)	IT & Telehealthcare	Delivery of a video conferencing (Attend Anywhere) capability in care homes to support Out of Hours Emergency Care, Diabetes Services and Orthopaedics avoiding the need for expensive travel (time) and hospital visits - including avoidance of missed appointments.	Amber	Status is amber as the project plan is still to be finalised: Attend Anywhere – video conferencing facility. This is a TEC (the national Technology Enabled Care) funded project – a skype-like browser-based facility. <ul style="list-style-type: none"> Orthopaedics Dept. trialled Attend Anywhere. Options for future use are being reviewed. Diabetes Dept. will look pilot Attend Anywhere from January for hard-to-reach younger patients GP clusters – scoping a pilot with Tweeddale GPs & Nursing/Care Homes in January 18. MH Services are to be part of a national Distress Brief Intervention (Suicide Prevention) pilot. Wifi being installed in care homes in Tweeddale Pharmacy services exploring use with community pharmacies and Out of Hours Service. Out of Hours preparing to pilot with health professionals in Tweeddale. Wider Integrated Technology Programme <ul style="list-style-type: none"> Draft roadmap to develop integrated IT solutions has been presented to EMT based on: <ul style="list-style-type: none"> Collaborative Working – Communications(email/telephony)/Calanders/File-sharing Person-Centric Data – a single view and single updating of people's records Workflow – automation of processes and pathways Assistive Technologies – enabling independent living and avoid unnecessary admissions. Further work continues to refine and agree the roadmap and identify resources to deliver it. • Presentation by Strata on workflow solution.	<ul style="list-style-type: none"> Visit to Cumbria being arranged (9th of March) to view STRATA workflow system in practice (Proof of Concept project to be developed thereafter) Attend Anywhere – Tweeddale GP Cluster/Care Home/Borders Emergency Care Service pilot to commence Continued work on developing the road map (capacity permitting) Smartcare launch Secure PM resource to continue scoping work/subsequent implementation and deliver the STRATA proof of concept project
10	Murray Leys/ TBC	Re-Imagining Integrated Health & Social Care Teams	Design and Implementation of Integrated Health & Social Care Teams across the 5 localities	Amber	Status is amber as the project is still in development. A number of pieces of work including the Coldstream Buurtzorg Pilot are already starting to shape the model of Integrated Social Care. These initiatives need to be brought together for visibility and to enable effective co-ordination.	<ul style="list-style-type: none"> Complete scoping of project.